

STAY SAFE IF YOU ENCOUNTER A DOWNED POWER LINE

Overhead lines operate at several thousand volts; keep your distance! Always assume a downed power line is energized and stay away. A power line doesn't have to be sparking or sizzling to be energized; so never approach one.

Here are some additional tips to keep you and your family safe:

Remember the 10-foot rule: When carrying and using ladders and other long tools, keep them at least 10 feet away from all overhead lines - including any lines from the power pole to your home.

Electricity always seeks a path to the ground. When you become part of this path, you may be injured or killed. Good conductors include water, your body, tree branches, poles and ladders.

Central will trim trees near its power lines. Call us before pruning, trimming or cutting down trees that are near overhead lines.

Assume all utility lines are energized. Never touch any utility wire, and do not touch anyone who is in contact with an electric wire.

If you see a fallen line, fallen tree limbs, as well as anything they are touching-such as puddles and fences, stay far away. Keep pets and children away too. If there is a fallen power line near your home, stay inside unless told by emergency personnel to evacuate.

Report downed power lines to Central by calling 800-375-2884 or by using the SmartHub app at <http://mycentral.smarthub.coop>.



Learn How Central

RESTORES POWER



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HOW CENTRAL RESTORES POWER

When electricity goes out, most of us expect power will be restored within a few hours. But when a major storm causes widespread damage, longer outages may result. Central Electric Cooperative line crews work long, hard hours to restore service safely to the greatest number of consumers in the shortest time possible.

Here is what is going on if you find yourself in the dark.

1 – High-Voltage Transmission Lines

Transmission towers and cables that supply power to transmission substations (and thousands of members) rarely fail. But when damaged, these facilities must be repaired before other parts of the system can operate.

2 – Distribution Substation

Each substation serves hundreds or thousands of consumers. When a major outage occurs, line crews inspect substations to determine if problems stem from transmission lines feeding into the substation, the substation itself, or if problems exist down the line.

3 – Main Distribution Lines (Feeders)

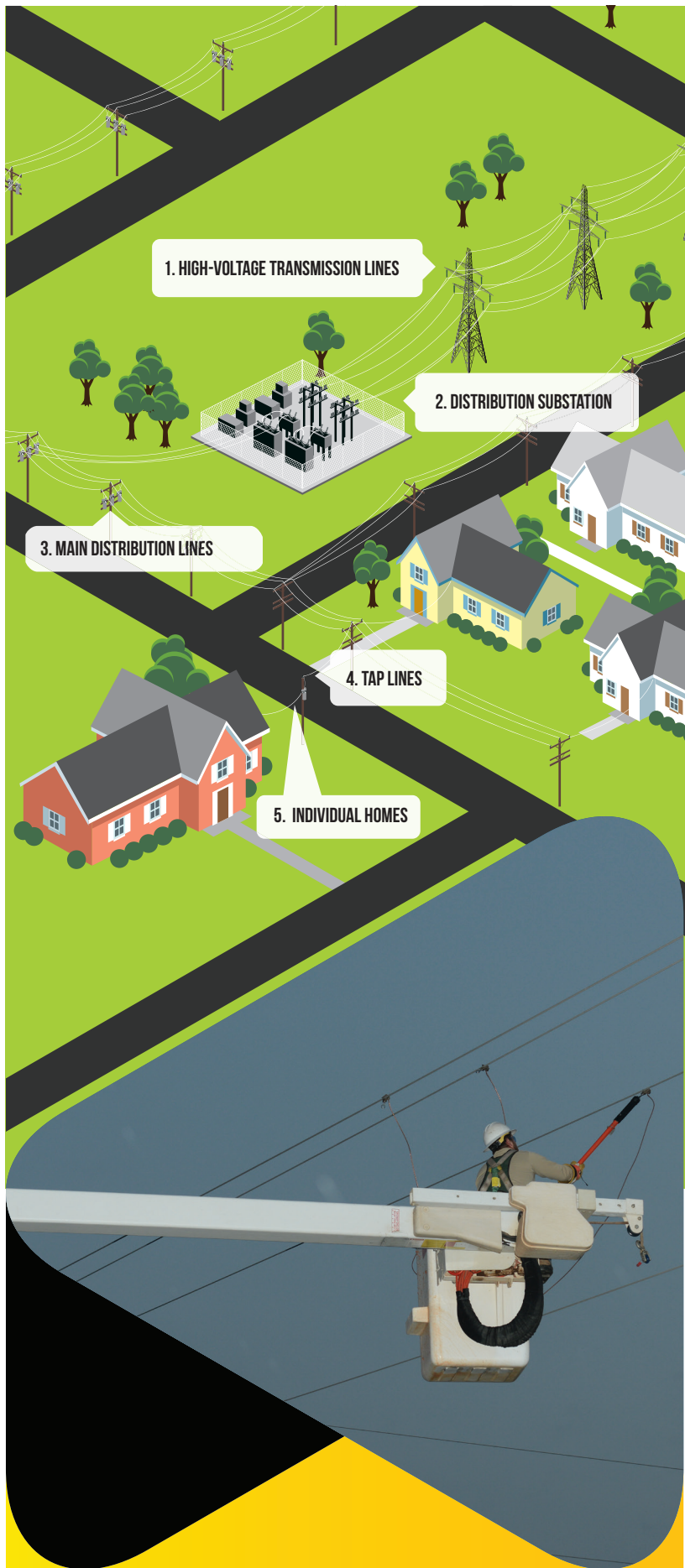
If the problem cannot be isolated at a distribution substation, distribution lines are checked. These lines carry power to large groups of consumers in communities or housing developments.

4 – Tap Lines

If local outages persist, supply lines, called tap lines, are inspected. These lines deliver power to transformers, either mounted on poles or placed on pads for underground service, outside businesses, schools, and homes.

5 – Individual Homes

If your home remains without power, the service line between a transformer and your residence may need to be repaired. Always call 800-375-2884 or go online to report an outage to help line crews isolate local issues.



Central Electric Cooperative is continually monitoring the weather, and crews are on call 24 hours a day. When an outage is reported, you can be assured that a crew is on its way. Reporting an outage is very important. Call 800-375-2884 to report an outage by phone, using the SmartHub App on your smart phone or by visiting, <http://mycentral.smarthub.coop>.